

## Our partnership. *Our commitment.*

For over 30 years, MetroWest has been one of Orlando's premier working and desirable communities. The MWMA strives to maintain resident and business owner expectations for the highest quality of life in our distinctive community. Through our partnership, the MWMA and CIS pledge to work together to encourage MetroWest residents and business owners alike to engage in the Public Safety Program and to connect within the MetroWest community because ***a connected community is a protected community.***



## Simple tips for a safer community

- **Report!** Your eyes and ears are value added to our public safety strategy. Tell us what you see and hear!
- **Engage!** Get to know your neighbors. If you look out for them, they are more likely to look out for you.
- **Be mindful!** Unlocked homes and cars and open garages are an invitation for opportunistic criminals. Bicycles and valuable items left in yards can quickly disappear.
- **Think first!** Do NOT confront or follow suspicious persons or individuals engaging in criminal activity. Call 911 or report the matter to the Orlando Police Department.

## Useful Resources

**Emergencies.....911**

Orlando Police Department  
Non-Emergency..... 321-235-5300  
Email..... opd@orlando.gov

Orange County Sheriff's Office..... 407-836-4357

**Public Safety Office ..... 407-473-2021**

Reward TIPS-line .....407-217-8477  
(407-217-TIPS)

MWMA Office ..... 407-601-5995

Animal Control ..... 407-836-3111

Poison Control ..... 800-222-1222

Domestic Violence Program..... 407-886-2856

Child Abuse Hotline..... 800-962-2873

***A connected community  
is a protected community.***

# MetroWest

**MetroWestCommunity.com**

**407-473-2021**



**Critical Intervention Services**  
**www.cisworldservices.org**



# PUBLIC *Safety*



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is a protected community.<sup>SM</sup>***



## JOIN A WINNING TEAM WITH A HISTORY OF SUCCESS.

The MetroWest Public Safety Program is a cornerstone of our efforts to make MetroWest a great place to Live, Work, Play and Connect! We created the program after conducting an 18-month study that revealed the tremendous importance of community stakeholders—including law enforcement, local security, property managers, local businesses and residents—working together for public safety.

Partnering with Critical Intervention Services (CIS), a Florida-based company that specializes in enhancing public safety through strengthening community organization and connectedness, we designed a program tailored to our community's unique needs. The program is based on the unique methodology of Community and Character Based Protection Initiative (CCBPI), which focuses on establishing trust, building relationships and connections among community members. Connecting the community members has strengthened the social capital of MetroWest. That strong social capital investment allows for our community members to know, care and watch out for each other, at the same time sending a message that any criminal element will not be successful here. The MetroWest Public Safety Program is working and getting results. We invite you to join us to help make a very positive and important difference in the quality of our community.



## Social Capital: *An Investment That Pays*

The principle idea behind social capital is to bring people together through an investment of time and talent to promote public safety. Here the investment is not money but people: people like you, your neighbors and many other area residents who value the peace and safety of living in a quality community.



## GET INVOLVED

- **Learn!** Visit the MetroWest website at [www.MetroWestCommunity.com](http://www.MetroWestCommunity.com) for a more detailed explanation of the MetroWest Public Safety Program and CIS's methodology.
- **Volunteer!** Become a member of a committee or sign up to help with our community events.

## With *Your Support*

Join the Community Organization that Works For Your Safety. To continue connecting and building on our successes, we need our residents, businesses and community partners to join in the Public Safety efforts. Partnering brings value with committed residents, businesses, MetroWest Public Safety and the Orlando Police Department as we work to maintain and protect the quality of life for our community. Your involvement is a key component to achieving the highest quality of life within MetroWest. We encourage you to ask questions and share your observations. May your concern be unsightly trash, an abandoned vehicle, graffiti, or any other problem that detracts from the beauty and serenity of MetroWest, make it known! MetroWest Public Safety officers are dedicated community problem solvers and our entire Public Safety Program is designed to help make the most of MetroWest.

### METROWEST PUBLIC SAFETY

The "PUBLIC" itself is a key component of public safety! Contact us at **(407) 473-2120** and tell us what you've seen or know.



### REWARD TIPS-LINE

If you wish to remain anonymous please contact us at **(407) 217-TIPS or (407) 217-8477.**

